50 Surveillance Report Red Flag Indicators

When reviewing surveillance reports it is necessary to be on alert for indicators of deception by an investigator or the firm itself. Review for poor workmanship or even exaggeration. It is important to understand that the presence of one or many of these indicators does not necessarily indicate anything is wrong.

The frequency on such indicators should alert you to review your investigations closer.

- Video is obtained in the morning, but not the afternoon
- Video on the first day only
- Surveillance broken up into short segments
- Surveillance started late
- Weather conditions not conducive to surveillance
- Consistently has bad weather on each day
- Lack of residential assessment
- The same activity two days in a row
- The same times perform on multiple days
- Inadequate amount of video for situation
- Investigator leaves site briefly
- Long stretches of no activity at the start and conclusion
- Excessive situations where claimant wasn't home
- Excessive description of inactivity
- Claimant lost by investigator
- No verification claimant was home
- Non-committal identification of claimant
- Unusual movements by claimant without explanation
- Dramatic descriptions of activity by investigator
- Alerting claimants excessively
- Losing claimants excessively
- Excessive reporting of erratic driving by claimant
- Investigator mentions other possible exits
- In person record searches w/o detail or documents the investigator
- Confidential Sources used quite a bit
- Vague information how information was obtained
- No physical description of neighborhood sources
- No addresses when speaking of neighborhood sources
- Report reflects no mention of doctor's appt
- Claimant lost, but located later
- Claimant goes into public facility investigator does not follow or get video documentation
- Date and time not on video
- No dates or time in the reports
- Full name of investigator not in report
- Reports are "canned"
- Reports are written in third person
- Reports generated from notes by someone other than the investigator
- Reports lack verifiable details
- Excessive reporting of suspicious neighbors
- No detail changes of residence throughout investigation
- Limited or no notes turned in
- No activity/neighborhood checks when claimant was inactive
- Claimant observed but no video obtained
- Discrepancies between prior reports
- Time captions are all rounded off
- Claimant is unidentifiable in video
- Lack of descriptions of claimant and surroundings
- Verbal reports made by someone other than
- Unable to contact investigator
- Unable to contact firm